



**MASSACHUSETTS
BAY
TRANSPORTATION
AUTHORITY**

Board of Directors
Transportation Building
Ten Park Plaza
Boston, Massachusetts 02116

July 30, 2009

Mr. James Aloisi, Secretary
Executive Office of Transportation
10 Park Plaza
Suite 3170
Boston, MA 02116

Dear Chairman Aloisi:

The letter sent by three Board Members to you regarding General Manager Grabauskas does not reflect the sentiments of all MBTA Board Members.

During the period of time we have worked with the General Manager we have found him to be responsive, responsible, innovative, and focused on improving customer service and safety. His on-the-scene response to the terrible crash last year showed true leadership in a crisis. Following the accident he has worked to further improve the safety and security of our transportation system. And during the past year he and his staff have worked closely with the NTSB on their report and recommendations.

With regards to the recommendation for a positive train control system on the Green Line, Dan is the first General Manager in the T's history to advance a pilot program to see how we can add this additional layer of safety. The Green Line has tremendous challenges to implement such a system, and we are confident that he can advance this important measure, as well as others, to assure our passengers are safe.

James Aloisi, Secretary
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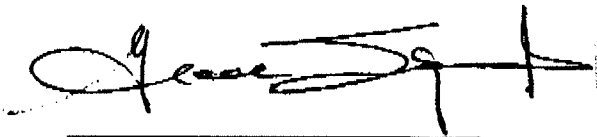
The MBTA is facing serious financial problems and challenges to day-to-day operations of the country's oldest subway system. We believe we need to support MBTA staff in every way possible if we are to deliver the best service possible. General Manager Grabauskas has demonstrated to us his leadership and his ability to move the MBTA forward over the past four years.

General Manager Grabauskas has had, and continues to have our confidence.

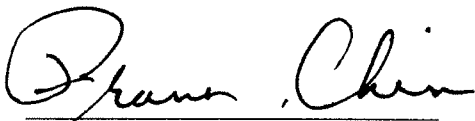
Sincerely,



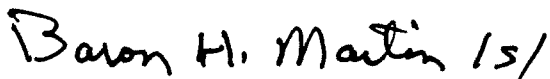
Willie J. Davis



Grace Shepard



Frank Chin



Baron H. Martin